

## Month One- COVID-19 Response

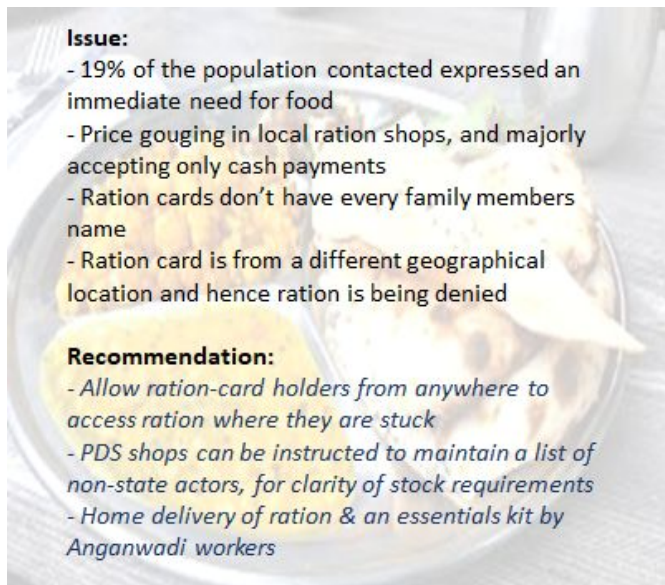
The lockdown has become the new normal in our lives today. The second phase of the lockdown in India ended on the 3rd of May 2020, with another 2 week extension. In the past month, Indus Action with an amazing team of volunteers has been involved in making calls to over 10,000 families, helping over 3200 families access needs of food, ration and healthcare.

BH	CG	DL	GJ	KA	KL	MP	MH	RJ	TS	UP
308	507	218	293	52	107	627	352	389	20	389



Total Calls Made - **10,118**

Total Families Served - **3278**

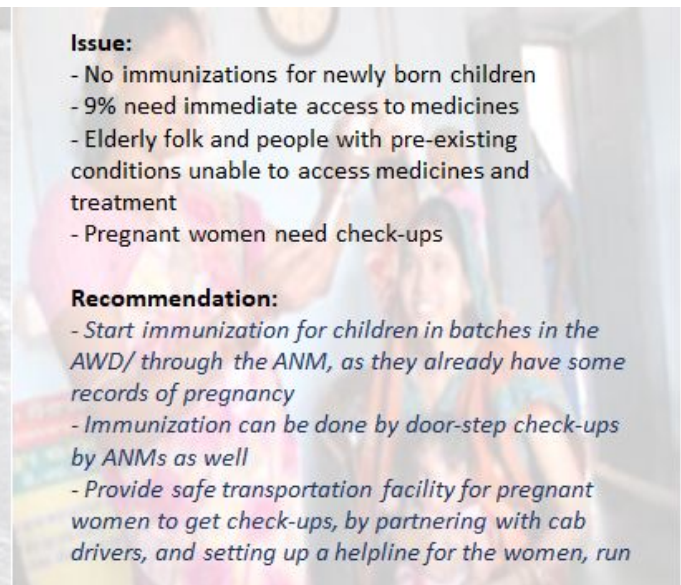



**Issue:**

- 19% of the population contacted expressed an immediate need for food
- Price gouging in local ration shops, and majorly accepting only cash payments
- Ration cards don't have every family members name
- Ration card is from a different geographical location and hence ration is being denied

**Recommendation:**

- Allow ration-card holders from anywhere to access ration where they are stuck
- PDS shops can be instructed to maintain a list of non-state actors, for clarity of stock requirements
- Home delivery of ration & an essentials kit by Anganwadi workers

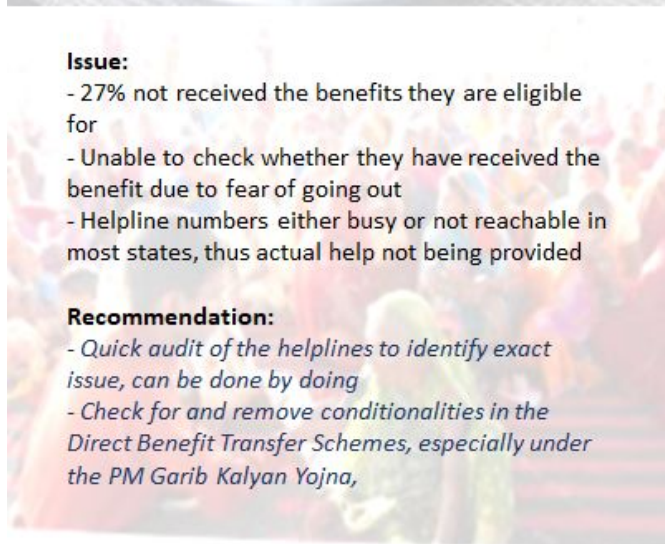


**Issue:**

- No immunizations for newly born children
- 9% need immediate access to medicines
- Elderly folk and people with pre-existing conditions unable to access medicines and treatment
- Pregnant women need check-ups

**Recommendation:**

- Start immunization for children in batches in the AWD/ through the ANM, as they already have some records of pregnancy
- Immunization can be done by door-step check-ups by ANMs as well
- Provide safe transportation facility for pregnant women to get check-ups, by partnering with cab drivers, and setting up a helpline for the women, run

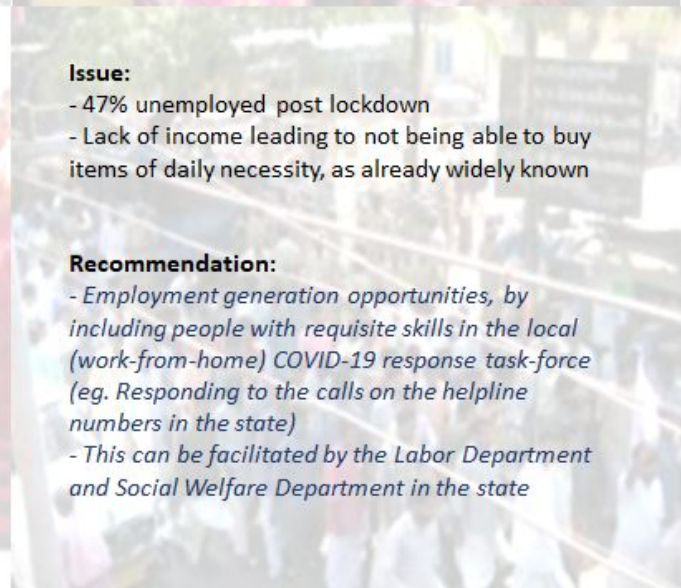


**Issue:**

- 27% not received the benefits they are eligible for
- Unable to check whether they have received the benefit due to fear of going out
- Helpline numbers either busy or not reachable in most states, thus actual help not being provided

**Recommendation:**

- Quick audit of the helplines to identify exact issue, can be done by doing
- Check for and remove conditionalities in the Direct Benefit Transfer Schemes, especially under the PM Garib Kalyan Yojna,



**Issue:**

- 47% unemployed post lockdown
- Lack of income leading to not being able to buy items of daily necessity, as already widely known

**Recommendation:**

- Employment generation opportunities, by including people with requisite skills in the local (work-from-home) COVID-19 response task-force (eg. Responding to the calls on the helpline numbers in the state)
- This can be facilitated by the Labor Department and Social Welfare Department in the state

**Annexure:**

Total Families Served	BH	CG	DL	GJ	KA	KL	MP	MH	RJ	TS	UP	Total
Week1	59	111	35	52	27	28	32	127	163	18	93	746
Week2	84	121	42	30	15	68	17	42	63	1	90	577
Week3	94	105	46	69	10	11	261	102	100	1	78	884
Week4	71	170	95	142	0	0	317	81	63	0	128	1,071
<b>Total</b>	<b>308</b>	<b>507</b>	<b>218</b>	<b>293</b>	<b>52</b>	<b>107</b>	<b>627</b>	<b>352</b>	<b>389</b>	<b>20</b>	<b>389</b>	<b>3,278*</b>

\*PB=2,HR=7, JH=4,UKD=3 (these states are not included in the analysis given below)

